



RELATORIO DE SUSTENTABILIDADE 2020

GENTE E INOVAÇÃO
CONFIANÇA NO FUTURO E NO
CRESCIMENTO SUSTENTÁVEL

Algar ▶
Telecom

GRI and SASB contents

GRI 102-55

Disclosure	Comments	Page
STANDARD CONTENT		
GRI 102: GENERAL DISCLOSURES		
ORGANIZATIONAL PROFILE		
102-1	Organization name	Algar Telecom - Corporate Profile
102-2	Activities, brands, products and services	Algar Telecom - Corporate Profile
102-3	Headquarters location	Algar Telecom - Corporate Profile
		2020 report edition - About the Report and Materiality
102-4	Location of operations	Algar Telecom - Corporate Profile
		Algar Telecom - Operating Segments
102-5	Ownership and legal form	Algar Telecom - Corporate Profile
		Corporate governance - Governance structure
102-6	Markets served	Algar Telecom - Corporate Profile
		Algar Telecom - Operating Segments
102-7	Size of organization	Our people - People Management - Profile of the employees
102-8	Information about employees and other collaborators	Our people - People Management - Profile of the employees
102-9	Suppliers chain	Our people - Relationship with suppliers
102-10	Significant changes in the organization and its supply chain	Our people - Relationship with suppliers
102-11	Precautionary principle or approach	Corporate governance - Compliance and risk management
102-12	External Initiatives	Corporate governance - Compliance and risk management

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102-13	Membership in association	Value creation - Innovation - Partnerships
STRATEGY		
102-14	Statement from the organization's top executive	Algar Telecom - Message from the Management
ETHICS AND INTEGRITY		
102-16	Values, principles, standards and norms of behavior	Algar Telecom - Purpose and Vision, Mission and Values
GOVERNANCE		
102-18	Governance structure	Corporate governance - Governance structure
102-22	Members of the highest governance body and its committees	Corporate governance - Governance structure
102-23	Chairman of the highest governance body	Corporate governance - Governance structure
102-26	Role of the highest governance body in defining purpose, values and strategy	Corporate governance - Governance structure
STAKEHOLDER ENGAGEMENT		
102-40	Stakeholders list	2020 report edition - Definition of Materiality
102-41	Collective bargaining agreements	Our people - people management - Compensation and benefits
102-42	Identifying and selecting stakeholders	2020 report edition - Definition of Materiality
102-43	Approach to stakeholder engagement	2020 report edition - Definition of Materiality
102-44	Main topics and concerns raised	
REPORTING PRACTICE		
102-45	Entities included in the consolidated financial statements	Highlights and performance - Business Performance in 2020
102-46	Defining the content of the report and the boundary of topics	2020 report edition - Definition of Materiality
102-47	List of material subjects	2020 report edition - Definition of Materiality
102-48	Reformulation of information	2020 report edition - Definition of Materiality
102-49	Changes in reporting	2020 report edition - Definition of Materiality
102-50	Period covered by the report	2020 report edition - Definition of Materiality

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102-51	Date of last report		2020 report edition - Definition of Materiality
102-52	Report emission cycle		2020 report edition - Definition of Materiality
102-53	Contact point for questions about the report		2020 report edition - Definition of Materiality
102-54	Statement of compliance report with GRI Standards		2020 report edition - Definition of Materiality
102-55	GRI content summary		2020 report edition - GRI and SASB contents
102-56	External verification		2020 report edition - Definition of Materiality
MATERIAL SUBJECT			
ECONOMIC SERIES			
ECONOMIC AND FINANCIAL PERFORMANCE			
GRI 201: ECONOMIC PERFORMANCE			
103-1	Explanation of the material topic and its boundary		2020 report edition - Definition of Materiality
103-2	The management approach and its components		Highlights and performance - Business Performance in 2020
103-3	Evaluation of the management approach		Highlights and performance - Business Performance in 2020
201-1	Direct economic value generated and distributed		Highlights and performance - Business Performance in 2020
ANTI-CORRUPTION PRACTICES			
GRI 205: ANTI-CORRUPTION			
205-1	Operations assessed for risks related to corruption		Corporate governance - Compliance and risk management
COMPLIANCE WITH LAWS AND REGULATIONS			
GRI 206: UNFAIR COMPETITION			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Corporate governance - Policies, regulations and codes Highlights and performance - Regulatory environment

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103-3	Evaluation of the management approach		Corporate governance - Policies, regulations and codes Highlights and performance - Regulatory environment
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	There were no lawsuits from actions related to unfair competition	
ENVIRONMENTAL SERIES			
CLIMATE GOVERNANCE			
GRI 302: ENERGY			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Social and Environmental Management - Environmental Performance - Energy
103-3	Evaluation of the management approach		Social and Environmental Management - Environmental Performance - Energy
302-1	Energy consumption within the organization		Social and Environmental Management - Environmental Performance - Energy
GRI 305: EMISSIONS			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Social and Environmental Management - Environmental Performance - Greenhouse Gas Emissions
103-3	Evaluation of the management approach		Social and Environmental Management - Environmental Performance - Greenhouse Gas Emissions
305-1	Direct greenhouse gas emissions (Scope 1)		Social and Environmental Management - Environmental Performance - Greenhouse Gas Emissions
305-2	Direct greenhouse gas emissions (Scope 2)		Social and Environmental Management - Environmental Performance - Greenhouse Gas Emissions
305-3	Other indirect (Scope 3) GHG emissions		Social and Environmental Management - Environmental Performance - Greenhouse Gas Emissions

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305-5	Reduction of GHG emissions		Social and Environmental Management - Environmental Performance - Greenhouse Gas Emissions
GRI 306: WASTE			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Social and Environmental Management - Environmental Performance - Waste Management and Reverse Logistics
103-3	Evaluation of the management approach		Social and Environmental Management - Environmental Performance - Waste Management and Reverse Logistics
306-2	Waste by type and disposal method		Social and Environmental Management - Environmental Performance - Waste Management and Reverse Logistics
306-3	Waste generated		Social and Environmental Management - Environmental Performance - Waste Management and Reverse Logistics
306-4	Waste not destined for final disposal		Social and Environmental Management - Environmental Performance - Waste Management and Reverse Logistics
SOCIAL SERIES			
OCCUPATIONAL HEALTH AND SAFETY			
GRI 403: OCCUPATIONAL HEALTH AND SAFETY			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Our people - Health and safety
103-3	Evaluation of the management approach		Our people - Health and safety
403-3	Occupational health services		Our people - Health and safety
403-4	Worker participation, consultation and communication on occupational health and safety issues		Our people - Health and safety

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403-5	Training of workers in occupational health and safety		Our people - Health and safety
403-9	Work-related injuries		Our people - Health and safety
CUSTOMER SATISFACTION AND EXPERIENCE			
GRI 418: CUSTOMER PRIVACY			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Our people - Customer experience
103-3	Evaluation of the management approach		Our people - Customer experience
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data		Our people - Customer experience
CUSTOMER PRIVACY AND CYBER SECURITY			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Our people - Customer experience
103-3	Evaluation of the management approach		Our people - Customer experience
CUSTOMER PRIVACY			
SASB TC-TL-220a.1	Description of policies and practices related to behavioral advertising and customer privacy		Our people - Customer experience
DATA SECURITY			
SASB TC-TL-230a.1	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected		Our people - Customer experience
INNOVATION			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Corporate governance - Compliance and risk management
103-3	Evaluation of the management approach		Corporate governance - Compliance and risk management

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NETWORK RELIABILITY AND SYSTEM AVAILABILITY			
103-1	Explanation of the material topic and its boundary		2020 report edition - About the Report and Materiality
103-2	The management approach and its components		Highlights and performance - Business Performance in 2020
103-3	Evaluation of the management approach		Highlights and performance - Business Performance in 2020
SYSTEMIC RISK MANAGEMENT			
SASB TC-TL-550a.1	(1) Average system outage frequency and (2) average customer outage duration		Highlights and performance - Network reliability
Extras GRI Disclosures - disclosures not considered in materiality, but which Usiminas decided to report to maintain the historical series and comparability			
SOCIAL SERIES			
GRI 404: TRAINING AND EDUCATION			
404-1	Average hours of training per year per employee		Our people - People Management - Professional training and education
GRI 405: DIVERSITY AND EQUAL OPPORTUNITIES			
405-1	Diversity in governance bodies and employees		Our people - People Management - profile of the employees